



Eldorado National (California), Inc.,
 9670 Galena Street, Riverside, California 92509
 Tel: (909) 591-9557 · Fax: (909) 591-5285

Date: _____

Company Name: _____

_____ Street _____ City _____ State _____ Zip

Contact: _____

Email Address: _____

Phone: _____

Vehicle Serial No: _____

In an effort to provide the best product, Eldorado National - California, Inc. enlists your assistance. Our goal is to manage every aspect of our business with customer satisfaction as the top priority. Please take a moment to complete the survey below.

Please circle the appropriate number below – if applicable, use space below each subject to elaborate.

	Very Satisfied	Satisfied	Very Dissatisfied	NA
Personnel's knowledge of products:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus equipped as ordered:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Accessibility of components on bus:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complete and informative manuals:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Handling of concerns, changes, and inquiries:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall quality of bus:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall satisfaction with the bus:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall purchase experience:	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please use the space below for additional comments:

THANK YOU FOR YOUR FEEDBACK

Please return this survey to quality_eldorado@eldorado-ca.com